



# Maps and Destinations

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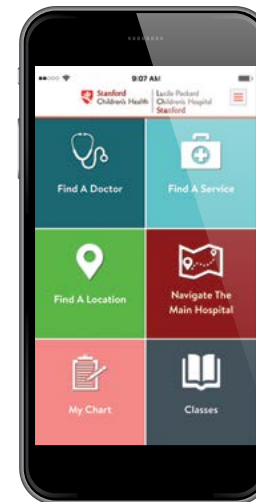


Lucile Packard  
Children's Hospital  
Stanford

## Main Contacts

Admitting.....	(650) 497-8229
Family Resource Center.....	(650) 721-0874
Hospital Main Operator.....	(650) 497-8000
Medical Records .....	(650) 497-8334
Office of Patient Experience .....	(650) 498-4847
Parking .....	(650) 736-8000
Security.....	(650) 723-7222

Wifi: StanfordChildrens (free, high-speed Wi-Fi; no password required)



Download our  
Stanford Children's app

## Parking and Garages

Valet parking is available at both the Main Building and West Building garages at no additional charge. Valet hours are from 5:30 a.m. to 11 p.m. Vehicle retrieval is available 24 hours a day, but if you arrive outside of valet parking hours, you will need to self-park. Our valet parking services staff can identify which parking garage a visitor is parked in and retrieve the visitor's car from the garage.

Patients who are admitted to the hospital are provided one validated parking pass at the time of admission. The pass is valid for either seven or 30 days, as needed and includes in-and-out privileges.

The Main Building garage is for our families and visitors and has dedicated spaces with electric vehicle charging stations. Visitors can drop off their car at the valet podium at the main entrance and pick up their car at the Departure Lounge. The Departure Lounge is open Monday through Friday from 11 a.m. to 6:30 p.m., and it is also a designated pickup spot for Care-A-Van and the Ronald McDonald House shuttle.

## Places to Eat

### Harvest Café—Main Building

Hours: 7 a.m. – 9 p.m., 7 days a week

Located on the first floor next to the Dunlevie Garden. Food stations in the Harvest Café include the market deli, pizza oven, and grill and feature local organic products.

### Java Junction coffee cart—West Building

Hours: 7 a.m. – 3 a.m., 7 days a week

Grab-and-go station located on the ground floor of the West Building.

### Family Resource Center

The Family Resource Center provides access to services, activities and resources that educate and support families. It is a place where families can relax, conduct personal business in the business center or even forget for a little while that they are in a hospital. The Family Resource Center is located on the ground floor of the Main Building near Sophie's Corner.

Hours: 9 a.m. – 7 p.m., Monday – Friday; 9 a.m. to 5 p.m., Saturday – Sunday

### Office of Patient Experience

Patient Experience navigators are here to ensure your experience at Lucile Packard Children's Hospital Stanford is a good one. If you or a family member have a question or concern about your hospital stay, please let us know. Patient Experience staff is on-site daily from 8 a.m. to 5 p.m. To contact the Office of Patient Experience, call (650) 498-HUGS (4847), or dial 84847 from a hospital phone.

## Hospital's themed floors for easy wayfinding

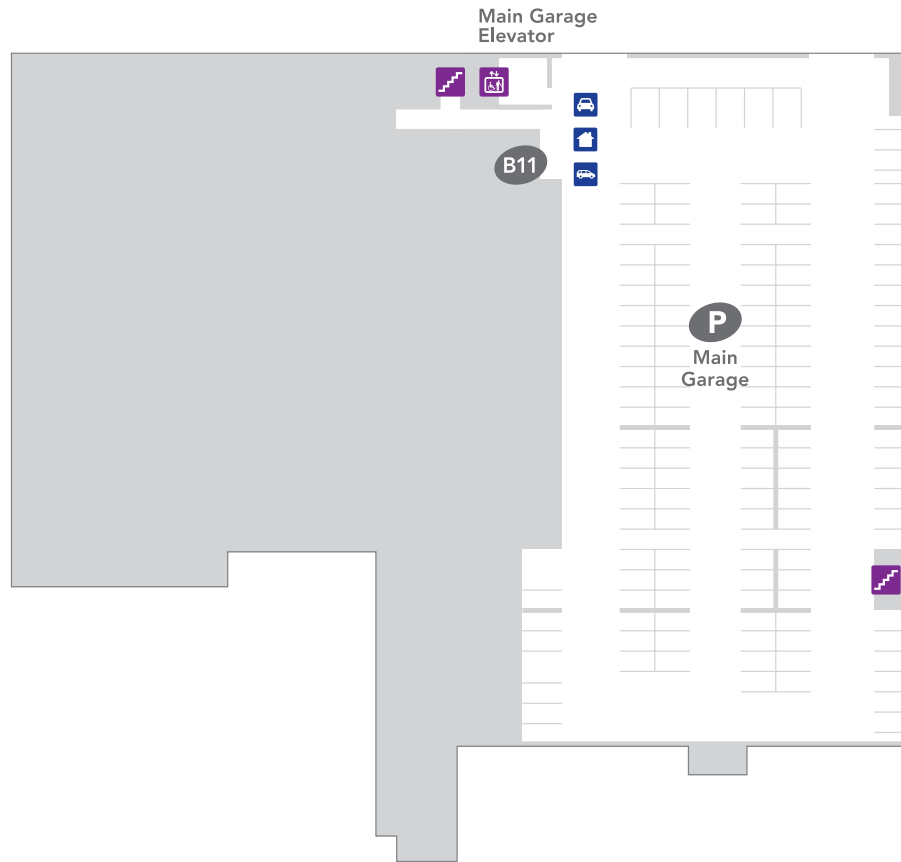


Evoking the imagery of the Northern California ecosystem, each floor at Lucile Packard Children's Hospital Stanford has a different theme and animal ambassadors that give you the feeling that you're part of nature as you move through the hospital.


A coordinated array of animals and colors helps identify the hospital's department names and room numbers.


Our large iconic sculptures at the connections—the train, the momma bear and her baby, the toy cow and dinosaur, will help guide you.

It's a delightful way to enjoy the journey.

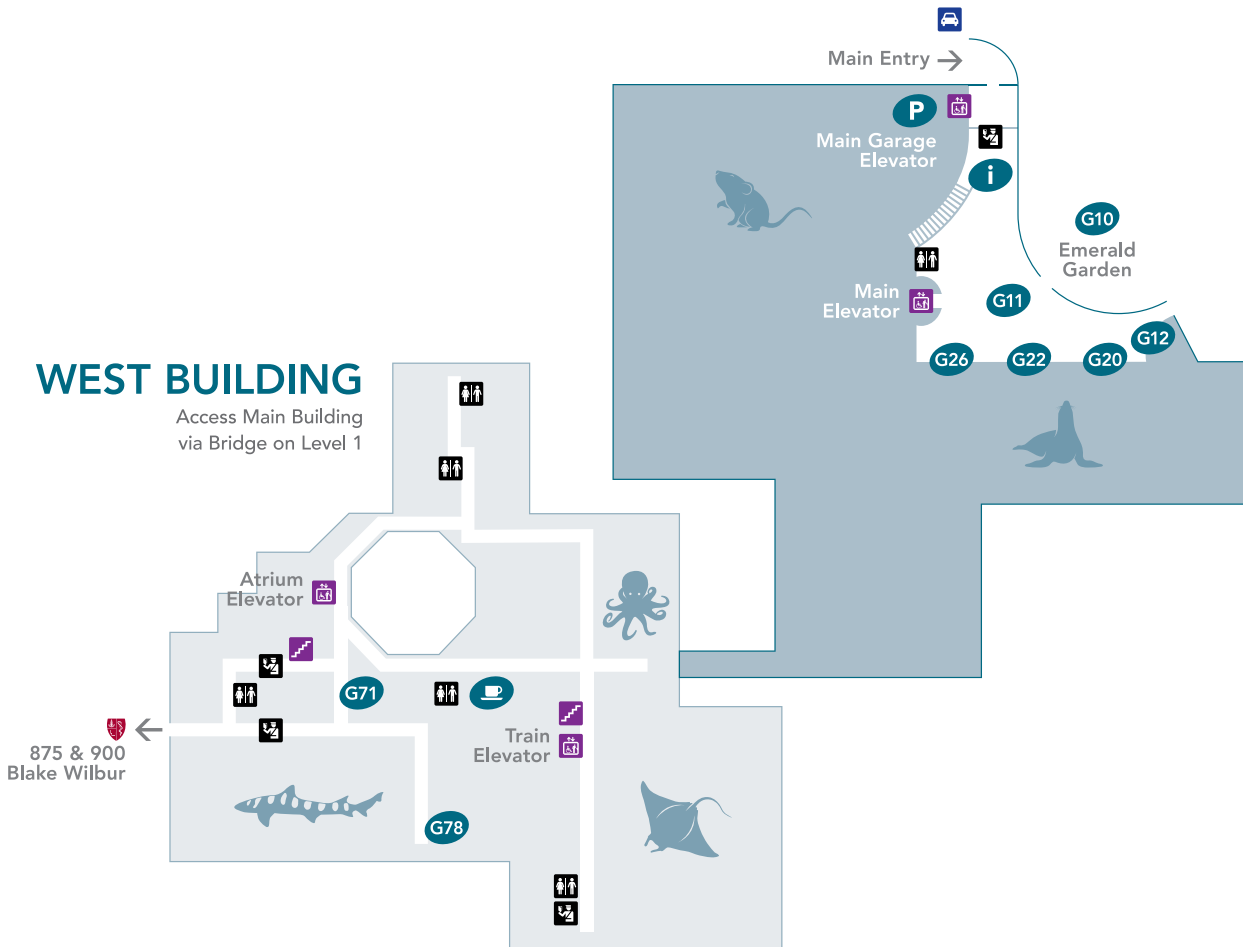


**LEGEND**

-  Department Entry
-  Elevators
-  Stairs

-  Care-A-Van Main (Pick-Up/Drop-Off)
-  Ronald McDonald House Main (Pick-Up)
-  Valet Services Main (Pick-Up)

-  B11 Departure Lounge Main
-  P Main Garage Main



**LEGEND**

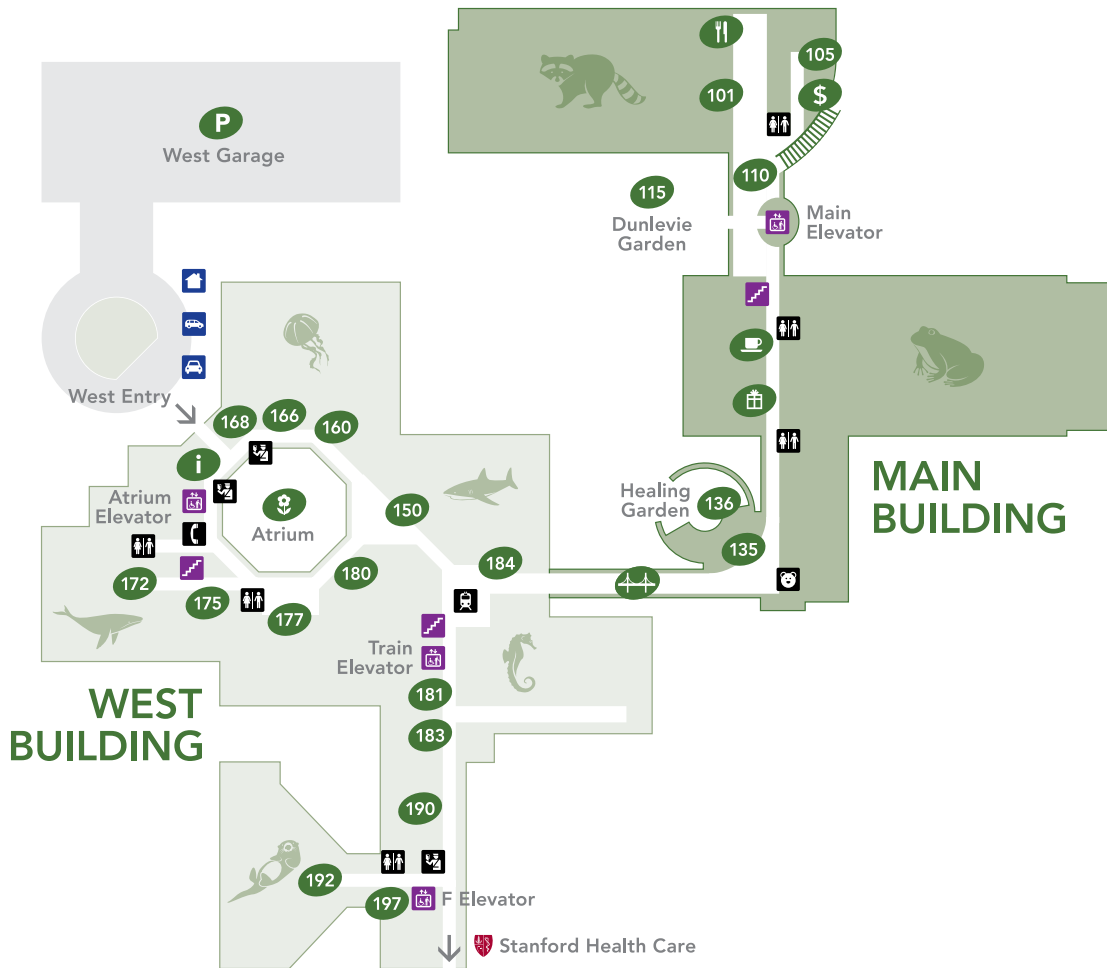
- Department Entry
- Welcome Desk
- Building Entry
- Restrooms
- Security
- Elevators
- Stairs
- Valet Services Main (Drop-Off)

**MAIN BUILDING**

Access West Building via Bridge on Level 1

- Admitting Main
- Business Center Main
- Emerald Garden Main
- Family Resource Center Main
- Imaging Center Main
- Java Junction Coffee Cart West
- Library Main
- Main Garage Elevator Main
- Main Lobby Main
- Pediatric Housestaff Education West
- Sophie's Place (Broadcast Studio) Main
- Story Corner Main
- Surgery and Interventional Center Main
- Treatment Center Main
- Welcome Desk Main

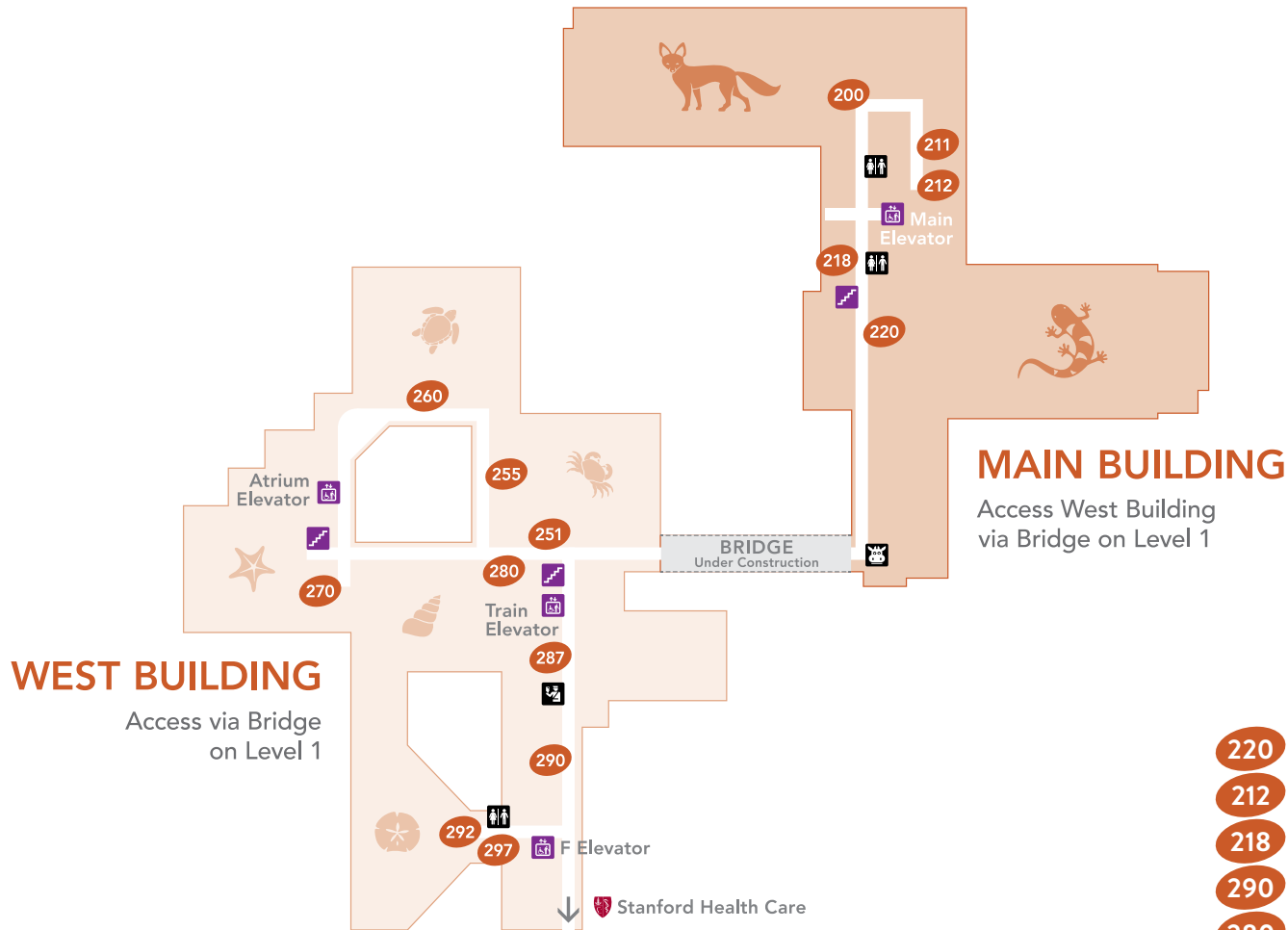
# Maps and Destinations



## LEGEND

- |  |                  |  |                   |  |  |
|--|------------------|--|-------------------|--|--|
|  | Department Entry |  | Public Telephones |  | Stairs                                 |
|  | Welcome Desk     |  | Restrooms         |  | Care-A-Van West (Pick-Up/Drop-Off)     |
|  | Bridge           |  | Security          |  | Ronald McDonald House West (Pick-Up)   |
|  | Building Entry   |  | Elevators         |  | Valet Services West (Pick-Up/Drop-Off) |








- |  |                                 |      |
|--|---------------------------------|------|
|  | Ambulatory Procedure Unit       | West |
|  | ATM                             | Main |
|  | Atrium                          | West |
|  | Auditorium                      | West |
|  | Bass Center Patient Unit        | West |
|  | Bass Center Specialty Services  | West |
|  | Board Room                      | West |
|  | Dialysis Unit                   | West |
|  | Dunlevie Garden                 | Main |
|  | Executive Conference Room       | Main |
|  | Gift Shop (Coming Soon)         | Main |
|  | Gift Shop                       | West |
|  | Harvest Café                    | Main |
|  | Healing Garden via Sanctuary    | Main |
|  | Heart Center / Outpatient       | West |
|  | Infusion Center                 | West |
|  | Intermediate Care Nursery / ICN | West |
|  | Maternity Unit                  | West |
|  | Maternity Waiting Room          | West |
|  | Meeting Place                   | Main |
|  | Neurodiagnostic Center          | West |
|  | Pharmacy / Outpatient           | West |
|  | Pulmonary Diagnostic Services   | West |
|  | Radiology                       | West |
|  | Sanctuary                       | Main |
|  | Short Stay Unit / Outpatient    | West |
|  | Starbucks (Coming Soon)         | Main |
|  | Vending Machines                | Main |
|  | Welcome Desk                    | West |
|  | West Garage                     | West |



**WEST BUILDING**  
Access via Bridge  
on Level 1

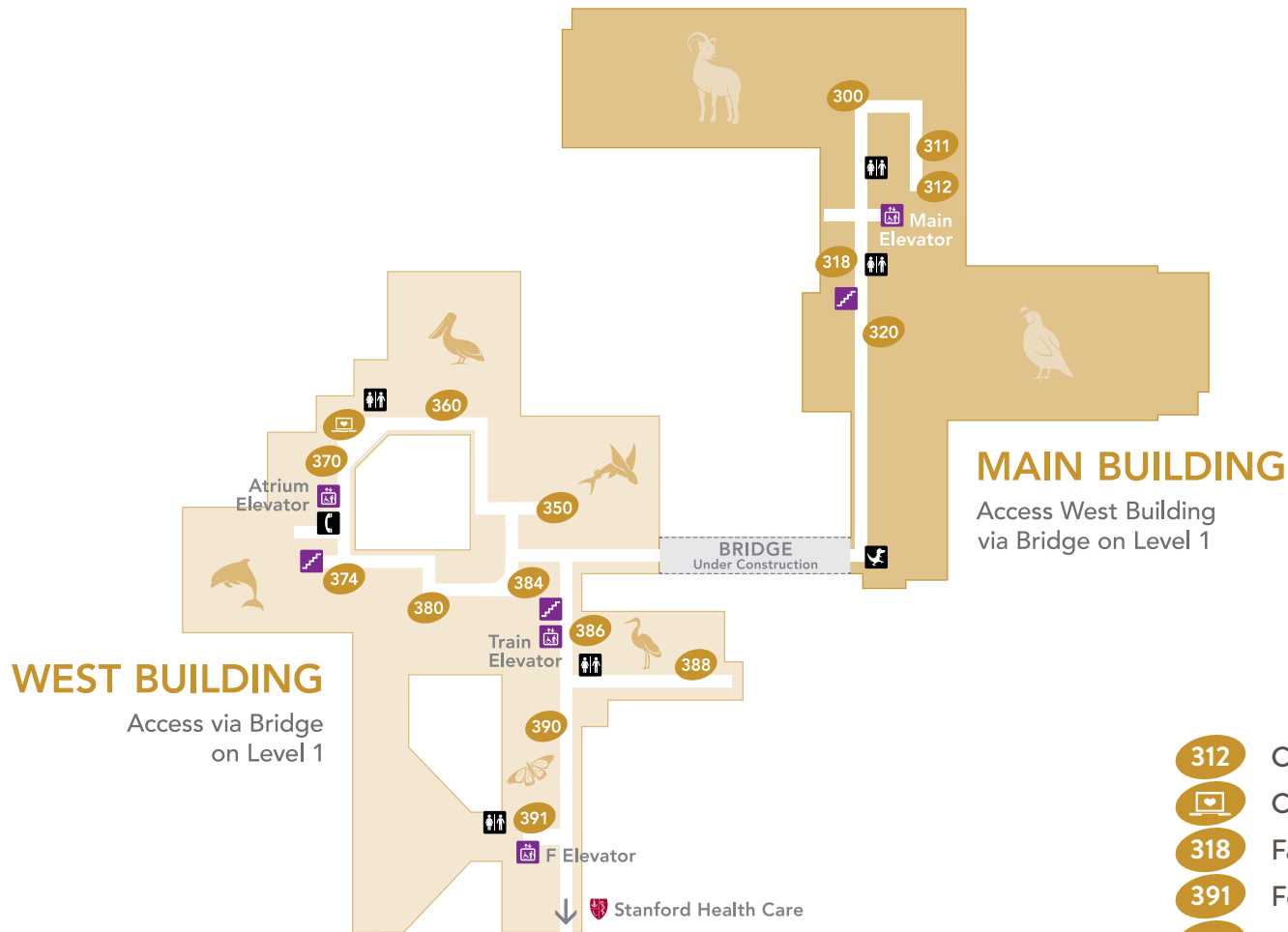
**MAIN BUILDING**  
Access West Building  
via Bridge on Level 1

**LEGEND**

-  Department Entry
-  Bridge
-  Building Entry
-  Restrooms
-  Security
-  Elevators
-  Stairs

 220	Cardiovascular Intensive Care Unit	Main
 212	Child Life Playroom (Main)	Main
 218	Family Lounge	Main
 290	Intermediate Care Nursery / ICN	West
 280	Labor and Delivery Unit	West
 287	Labor and Delivery Waiting Room	West
 292	Maternity Unit	West
 297	Maternity Waiting Room	West
 270	Neonatal Intensive Care Unit / NICU	West
 290	Newborn Nursery	West
 200	Patient Care Unit / PCU	Main





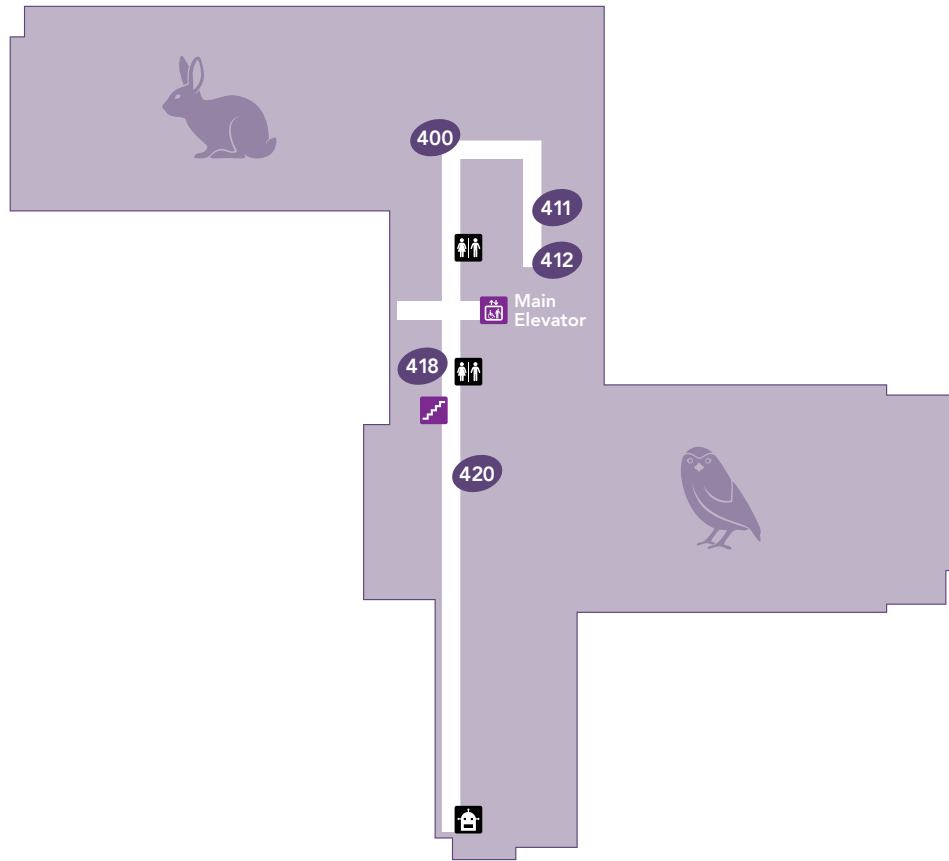
**WEST BUILDING**  
Access via Bridge  
on Level 1

**MAIN BUILDING**  
Access West Building  
via Bridge on Level 1





**LEGEND**





- Department Entry
- Bridge
- Building Entry
- Restrooms
- Public Telephones
- Elevators
- Stairs

- 312 Child Life Playroom (Infant and Toddler) Main
- Computer Center West
- 318 Family Lounge Main
- 391 Fetal and Pregnancy Health West
- 390 Genetic Counseling West
- 320 Intensive Care Unit / ICU Main
- 300 Patient Care Unit / PCU Main
- 391 Perinatal Diagnostic Center / PDC West
- 388 Rehabilitation Services West
- 370 Serenity Lounge West
- 386 School West



**LEGEND**

-  Department Entry
-  Restrooms
-  Elevators
-  Stairs

-  418 Family Lounge Main
-  412 Forever Young Zone (Teen Lounge) Main
-  400 Patient Care Unit / PCU Main
-  420 Pediatric Intensive Care Unit / PICU Main